



WebAir Canada Guidelines and FAQ

The WebAir Canada website is available to the aviation industry to provide government agencies in Canada a current list of aircraft available for resource management use, in particular wildfire suppression. The website is accessible to designated forest protection agencies in Canada.

The site is administered by the Canadian Interagency Forest Fire Centre. CIFFC assumes no responsibility for the accuracy of the information on this site.

BUSINESS GUIDELINES

Please be advised the following guidelines should be applied to maintain consistency among WebAir users:

Once an aircraft is chartered or released, the aircraft status must be updated in WebAir as follows:

- When an aircraft is hired by a government agency, the Aircraft Operator must mark the aircraft as "Hired"
- When an aircraft is released or unavailable the Aircraft Operator is responsible for marking the aircraft as "Available" or "Unavailable".
- The Provincial Agencies are responsible for auditing the Website to make sure it is maintained.
- The Provincial Agencies may register companies and update aircraft availabilities for those that do not have access to a computer. This should be the exception rather than the rule and the Provincial Agencies must discuss the changes with the operators before proceeding.

- This is not recommended as a routine business practice.
- The Aircraft Operators are responsible for keeping all company information (i.e. contact numbers and addresses) up to date in WebAir

NOTE: The option of "Hired" indicates that an aircraft was hired by a Provincial Agency. When an Aircraft is marked as "Unavailable" it is not available to us and was not hired by one of the government agency users.

FAQ

1. **What is the purpose of the WebAir Canada Website?**
 - **Answer:** the website allows government forest protection agencies access to a current list of available aircraft for resource management and wildfire suppression use.
2. **Who can register to use the WebAir Canada Website?**
 - **Answer:** Any aircraft operator that has aircraft available for charter and is registered with Transport Canada.
3. **As an operator who has access to the information that I enter?**
 - **Answer:** Any Canadian provincial government forest protection agency that has access to WebAir. Government agencies have the ability to view all aircraft available in the country. Each agency may also have designated government users. Users can view aircraft up to 200nm from their specific zone. Aircraft operators only have access to their own site and cannot view provincial or national aircraft availabilities.
4. **What are the benefits of an operator registering to participate in WebAir Canada?**

- **Answer:** Registering in WebAir allows an operator to display their fleet list, indicate what aircraft are available and where they are located. WebAir will also allow operators to provide current contact information.

Registering in WebAir allows government agencies quick access to aircraft information and reduces the phone calls between agencies and operators.

5. **What is involved in the registration process?**

- **Answer:** An operator accesses the Website and clicks on "Register". All fields are required on the registration form. When the registration is submitted the administrator receives notification. We insure that the company is registered with Transport Canada and accept the registration. When this is done the operator receives an email with a Username and Password that will allow access to their specific WebAir site. Only one registration will be accepted per company and therefore only one username and password will be generated. It will be up to the operator to pass out the username/password to staff as required.

6. **Does an Operator have to be registered in WebAir to hired by a provincial government agency?**

- **Answer:** Each government agency will have their own guidelines as to how they use WebAir. It is advised that each operator contact the government agency they hope to work for to establish what protocol has been set up for WebAir.